

Assign Admin roles and permissions

Each role in Cloudmore comes with certain permissions allowing a user to do specific tasks. Everyone who works in the Cloudmore platform must be assigned a role.

The following table explains what each role can do in the Cloudmore Platform. When thinking about how you want to assign roles, consider the work a user does in your organization.

For an overview of how to set up administrators and assign roles read [How to add administrators](#)

Role in Cloudmore	What they can do
Reseller Admin	This is a super admin role, allowing the user to view everything in the platform with full administration rights.
Reseller View Only Admin	This role allows the user to view everything in the platform only, with no administration rights.
Reseller Billing Admin	<p>This is a restricted role allowing the user to only administer the billing areas of the platform at Service Provider level.</p> <p>The user can:</p> <ul style="list-style-type: none">✓ view and export billing reports at Service Provider level✓ view and edit pricelists✓ view reports✓ view Cloudmore invoices <p>The user cannot:</p> <ul style="list-style-type: none">✗ access individual organisation reports
Key Account Manager	<p>This role is intended for sales and support staff who are responsible for a subset of customers. This role provides full access at Organization level to assigned organisation records only.</p> <p>The user can:</p>

	<ul style="list-style-type: none"> ✓ carry out subscription adds, moves and changes on behalf of customers ✓ configure approvals process settings ✓ create and send quotes ✓ view and edit pricelists ✓ view reports ✓ view and export billing reports at org level <p>The user cannot:</p> <ul style="list-style-type: none"> ✗ view unassigned org records ✗ access Service provider platform level
<p>Limited Key Account Manager</p>	<p>This role has the same permissions as the Key account manager role except that it is restricted so that users cannot configure approvals process settings</p>